

Small Business

THE BUSINESS JOURNAL

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A Weekly Small Business Profile



PHOTO BY STEVE WELSH

Enabling technologies: Ben Rains of Divergent Technologies Ltd.

Durham tech firm links TV and Internet

L. SCOTT TILLET

DURHAM

What do you get when you cross a french potato and a propellerhead?

Who knows? Whipped potatoes, maybe. One thing's for sure, though: the creature will be a prime target market for what Ben Rains of Durham-based Divergent Technologies Ltd. has developed.

In a nutshell, the products Rains aims to sell accommodate the Internet via television as well as broadcasting via theernet.

For the past 11 years, Rains has been working to sculpt a successful business based on his education in computer science, mathematics, and video-image compression and decompression.

Now, as telecommunications walls

come tumbling down and as technology turns science fiction into fact, Rains is positioning his business to take advantage of the New Information Age. "It's mind-boggling. You can do anything now," he said.

At the heart of his new ventures is a product called the SetTopBox. Rains hopes this product will be embraced by cable companies he's in discussions with.

The device — which is accompanied by a cordless keyboard and mouse — sits like a cable box on top of a television set and will allow users to watch television and also access the Internet for browsing or for e-mail. It can also be attached to a personal computer for downloading and doesn't require phone lines. Rather it requires a cable modem.

The SetTopBox — which has been in press — see TECHNOLOGIES, page 23

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HAHT to spiff image

☛ Raleigh entrepreneur Richard Holcomb — the man who sold software company QTE in 1994 for \$34 million to Maryland-based Intersolv Inc. — is busy building an image for his new company, HAHT Software.

Holcomb and company have chosen Chapel Hill integrated marketing firm FGI to be HAHT's advertising agency. HAHT produces a suite of software tools that allow businesses to create applications — not just static text and graphics — on the Internet.

The buzz is that the account will mean close to \$2 million a year in billing for FGI. Also in the running for the account were Durham ad shop West & Vaughan and New York's Anderson & Lemke.

Holcomb said FGI was picked because "they were the best." The agency's work for HAHT should make its debut within the next month — on the Internet. Where else? Print ads probably won't surface for a couple of months, Holcomb said.

☛ As if Pross didn't hurt retailers enough, now comes word from the Federal Reserve's Fifth District (which includes North Carolina) that a good number of retailers reported slowed sales activity in August.

Retailers reported to the Fed that overall sales growth for the month was sluggish, with little improvement in shopper traffic.

Service businesses, however, reported a steady pace of activity in August.

☛ In this litigious world we live in, it doesn't seem far-fetched that a first employee would sue an employ-

